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Ref #1

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POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY



Date of Removal: 01/08/2012

FINAL DETERMINATION TO CLOSE
THE JONESVILLE, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1368541 - 75659

Ref #1

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Jonesville, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Waskom Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on 02/29/2008. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons; Due to declining office workload, which may indicate that maintaining this facility is not warranted. Over the past several years, this office has experienced a steady decline in revenue and/or volume.

The Jonesville Post Office an EAS-11 provides retail service from 830 to 1300 - 1330 to 1600 Monday through Friday and 815 to 930 on Saturday. Revenue has seen a slight increase over the last several years. The revenue trend is as follows: FY 07 \$ 15,783, FY 08 \$ 17,781, FY 09 \$ 18,816, FY 10 \$ 25,120 and FY 11 \$ 26,379.

On August 27, 2011, representatives from the Postal Service were available at Jonesville Post Office, 2335 FM 134, Jonesville, Texas 75659 to answer questions and provide information to customers. 73 customer(s) attended the meeting.

On August 17, 2011, 111 questionnaires were distributed to delivery customers of the Jonesville Post Office. Questionnaires were also available over the counter for retail customers at the Jonesville Post Office. 43 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 22 unfavorable, and 21 expressed no opinion. A petition supporting the retention of the Jonesville Post Office was received on September 12, 2011, with 571 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Waskom Post Office, an EAS-18 level office. Window service hours at the Waskom Post Office are from 900 to 1600, Monday through Friday, and closed on Saturday.

The proposal to close the Jonesville Post Office was posted with an invitation for comment at the Jonesville Post Office and Waskom Post Office from August 23, 2011 to October 24, 2011. The following postal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about mailbox vandalism.

Response: This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.
2. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. Quoting the PRC which said if the Postal Service closed 1000 Post Offices, it would only save 0.7% of the postal budget.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue.
3. **Concern:** Customer suggested reducing/alternating the number of hours the post office operates.

Response: Hours are determined by the workload at the post office.
4. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
5. **Concern:** Customers expressed concern about having to erect a rural mailbox.

Response: Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.
6. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
7. **Concern:** Customers expressed concern over a postal representative not being customer oriented.

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- Response:** The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.
8. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
9. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
10. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
11. **Concern:** Customers stated a month's notice of the impending suspension was not provided and that questionnaires should have been sent earlier. Customers also stated that there was not enough notice given for the community meeting.
- Response:** A suspension is a temporary situation, and the Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. Once the questionnaires are returned and evaluated the Postal Service can formally propose a permanent alternate form of service suited to the needs of the community. Any customer who has comments or concerns to express may convey them to the contact listed in this letter.
12. **Concern:** Customers wanted to know why the customer lines were so long at the administrative Post Office.
- Response:** The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.
13. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
14. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
15. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
16. **Concern:** I have taught english for 44 years, and I am still working for the school system. I have tried to instill the need for letter writing in my students. I live by example, and currently have a goal of writing 365 letters this year. (i guess this might count as one of those.) letter writing is a dying art in our times, and it is a shame. I still have my parents' love letters and the notes they wrote their parents when their first child was born. How priceless is this?

Response:

17. **Concern:** A Representative for Congressman Loie Gohmert spoke to the customers. Several customers made their own statements. The Road Commissioner also spoke.
- Response:** We asked them to give us their comments in writing.
18. **Concern:** Customer expressed a concern that they requested and were denied rural delivery service.
- Response:** There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.
19. **Concern:** Customer voted with a show of hands on who wants the office to stay open and who wanted it closed.
- Response:** Everyone attending wanted to keep Jonesville open.
20. **Concern:** Customers asked about delivery of their mail.
- Response:** We told them rural delivery would be established. Also we gave them information about a VPO.
21. **Concern:** Customers asked if reducing the rent and the hours of operation would make up for lost revenue.
- Response:** Dr. Vaughan provided us with a revised budget reducing the rent by half. This document will be attached.
22. **Concern:** Customers asked if this office could be made into a NPU. Delivery site with no retail.
- Response:** We would investigate the cost.
23. **Concern:** If you cut out the television commercials wouldn't that save you money.
- Response:** No these commercials actually make us money.
24. **Concern:** Jonesville is not a major contributor to the problems of the USPS>
- Response:** Post Office have to operate in accordance with workload Jonesville earns only 2.2 hours per day.
25. **Concern:** The existing Post Office is safe and out of the weather. It is also a community meeting place.
- Response:** A VPO is not an exact replacement for a Post Office but it could serve as a meeting place.
26. **Concern:** What is the timeline for a decision.
- Response:** This is only a study at this time, but if the timeline continues as scheduled, a final decision could be made by mid November.

The following additional concerns were received during the proposal posting period:

CA106723629 USPS District Manager of Consumer Affairs October 8, 2011 Crime is a real threat to the residents of Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising country roads looking for easy money to support their bad habits. Harrison County Sherriff Department has had many thefts, burglaries, and crimes in general reported in eastern Harrison County. The local paper has a daily crime report, and if you have any doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any important mail put into boxes on the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville. Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important task at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles a day to that would increase costs considerably. (Sic) We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is. If the postal service is in such deficit, why not target the cause of

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the deficit rather than target the rural post offices that are showing increased revenue like ours? You should be proud of our post office rather than trying to close it. How many post offices have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom? Look at the cost of rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't Waskom Post Office have to handle more mail which will cost more time and money to handle such an increase in mail volume? How in the world can closing Jonesville's Post Office reduce (Sic) USPS expenditures while increasing Waskom Post Office's expenses? The proposal does not make any credible sense. Our community knows about the Lessor executing a renegotiated lease for 50 percent reduction in lease rent amount. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not negatively impact USPS, but would sustain a successful small rural post office. Please continue Jonesville Post Office 75659 without further delay. Joan Lindsay P.O. Box 203 Jonesville, Texas 75659

Response:

MARKETING LOGO November 2, 2011 Ms. Joan Lindsay P.O. Box 203 Jonesville, Texas 75659 Dear Ms. Lindsay: This letter is in response to your three items of correspondence, sent to the Manager of Consumer Affairs, dated October 5, 2011, October 6, 2011, and October 8, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106723629

CA106723736 USPS District Manager of Consumer Affairs October 8, 2011 Crime is a real threat to the residents of Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising country roads looking for easy money to support their bad habits. Harrison County Sherriff Department has had many thefts, burglaries, and crimes in general reported in eastern Harrison County. The local paper has a daily crime report, and if you have any doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any important mail put into boxes on the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville. Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important task at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles a day to that would increase costs considerably. (Sic) We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is. If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenue like ours? You should be proud of our post office rather than trying to close it. How many post offices have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom? Look at the cost of rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't Waskom Post Office have to handle more mail which will cost more time and money to handle such an increase in mail volume? How in the world can closing Jonesville's Post Office reduce (Sic) USPS expenditures while increasing Waskom Post Office's expenses? The proposal does not make any credible sense. Our community knows about the Lessor executing a renegotiated lease for 50 percent reduction in lease rent amount. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not negatively impact USPS, but would sustain a successful small rural post office. Please continue Jonesville Post Office 75659 without further delay. Heather Faircloth P.O. Box 21 Jonesville, Texas 75659

2. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Mr. Heather Faircloth P.O. Box 21 Jonesville, Texas 75659 Dear Ms. Faircloth: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106723736

CA106725376 USPS District Manager of Consumer Affairs October 8, 2011 Crime is a real threat to the residents of Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising country roads looking for easy money to support their bad habits. Harrison County Sheriff Department has had many thefts, burglaries, and crimes in general reported in eastern Harrison County. The local paper has a daily crime report, and if you have any doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any important mail put into boxes on the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville. Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important task at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles a day to that would increase costs considerably. (Sic) We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is. If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenue like ours? You should be proud of our post office rather than trying to close it. How many post offices have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom? Look at the cost of rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't Waskom Post Office have to handle more mail which will cost more time and money to handle such an increase in mail volume? How in the world can closing Jonesville's Post Office reduce (Sic) USPS expenditures while increasing Waskom Post Office's expenses? The proposal does not make any credible sense. Our community knows about the Lessor executing a renegotiated lease for 50 percent reduction in lease rent amount. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not negatively impact USPS, but would sustain a successful small rural post office. Please continue Jonesville Post Office 75659 without further delay. George Canterbury P.O. Box 111 Jonesville, Texas 756

3. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Mr. George Canterbury P.O. Box 111 Jonesville, Texas 75659
Dear Mr. Canterbury: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725351

CA106725402 USPS District Manager of Consumer Affairs October 8, 2011 Crime is a real threat to the residents of Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising country roads looking for easy money to support their bad habits. Harrison County Sheriff Department has had many thefts, burglaries, and crimes in general reported in eastern Harrison County. The local paper has a daily crime report, and if you have any doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any important mail put into boxes on the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville. Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important task at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles a day to that would increase costs considerably. (Sic) We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is. If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenue like ours? You should be proud of our post office rather than trying to close it. How many post offices have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom? Look at the cost of rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't Waskom Post Office have to handle more mail which will cost more time and money to handle such an increase in mail volume? How in the world can closing Jonesville's Post Office reduce (Sic) USPS expenditures while increasing Waskom Post Office's expenses? The proposal does not make any credible sense. Our community knows about the Lessor executing a renegotiated lease for 50 percent reduction in lease rent amount. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not negatively impact USPS, but would sustain a successful small rural post office. Please continue Jonesville Post Office 75659 without further delay. Mary Kubiak P.O. Box 111 Jonesville, Texas 75659

4. **Concern:**

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Response:

MARKETING LOGO November 2, 2011 Ms. Mary Kubiak P.O. Box 111 Jonesville, Texas 75659 Dear Ms. Kubiak: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725313

CA106725736 USPS District Manager of Consumer Affairs October 8, 2011 Crime is a real threat to the residents of Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising country roads looking for easy money to support their bad habits. Harrison County Sherriff Department has had many thefts, burglaries, and crimes in general reported in eastern Harrison County. The local paper has a daily crime report, and if you have any doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any important mail put into boxes on the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville. Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important task at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles a day to that would increase costs considerably. (Sic) We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is. If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenue like ours? You should be proud of our post office rather than trying to close it. How many post offices have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom? Look at the cost of rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't Waskom Post Office have to handle more mail which will cost more time and money to handle such an increase in mail volume? How in the world can closing Jonesville's Post Office reduce (Sic) USPS expenditures while increasing Waskom Post Office's expenses? The proposal does not make any credible sense. Our community knows about the Lessor executing a renegotiated lease for 50 percent reduction in lease rent amount. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not negatively impact USPS, but would sustain a successful small rural post office. Please continue Jonesville Post Office 75659 without further delay. Ronald W. Ferrell P.O. Box 11 Jonesville, Texas 75659

5. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Mr. Ronald W. Ferrell P.O. Box ___11___ Jonesville, Texas 75659 Dear Mr. Ferrell: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725736

CA106723629 Manager of Consumer Affairs October 5, 2011 The Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sherriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. We have provided list of the other significant businesses, too. There are other organizations

6. **Concern:**

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and non-profits in Jonesville which are not listed by USPS. We have supplied a listing. Our community had a post office in 1847. Our Post Office has been a viable part of this community for 164 years. Losing our ZIP Code identity will be devastating to our community identity, our recognition on modern mapping programs, and our citizens will suffer financial burdens for safe mail elsewhere. How could not know true characteristics of a community which has had postal service since 1847? (Sic) 5. Lessor offered to lower lease rental fee 50%. Lessor executed paperwork and sent it to your real estate agent for acceptance. Accept it and let our revenue producing rural Post Office continue to provide service to this unique historic community. 6. Show us how USPS could truthfully save money by discontinuance of our Post Office. We have not been given sufficient and correct information or answers to questions. Joan Lindsay 203 Jonesville, TX 75659 Name/Signature P.O. Box Number 75659

Response:

MARKETING LOGO November 2, 2011 Ms. Joan Lindsay P.O. Box __203__ Jonesville, Texas 75659 Dear Ms. Lindsay: This letter is in response to your three items of correspondence, sent to the Manager of Consumer Affairs, dated October 5, 2011, October 6, 2011, and October 8, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106723629

CA106725611 Manager of Consumer Affairs October 5, 2011 The Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sherriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. We have provided list of the other significant businesses, too. There are other organizations and non-profits in Jonesville which are not listed by USPS. We have supplied a listing. Our community had a post office in 1847. Our Post Office has been a viable part of this community for 164 years. Losing our ZIP Code identity will be devastating to our community identity, our recognition on modern mapping programs, and our citizens will suffer financial burdens for safe mail elsewhere. How could not know true characteristics of a community which has had postal service since 1847? (Sic) 5. Lessor offered to lower lease rental fee 50%. Lessor executed paperwork and sent it to your real estate agent for acceptance. Accept it and let our revenue producing rural Post Office continue to provide service to this unique historic community. 6. Show us how USPS could truthfully save money by discontinuance of our Post Office. We have not been given sufficient and correct information or answers to questions. Jeffery B. Loftin 24 Jonesville, TX 75659 Name/Signature P.O. Box Number

7. Concern:

Response:

MARKETING LOGO November 2, 2011 Mr. Jeffery B. Loftin P.O. Box __24__ Jonesville, Texas 75659 Dear Mr. Loftin: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725611

CA106725656 Manager of Consumer Affairs October 5, 2011 The Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sherriff's Department. Residents and businesses in Jonesville

8. **Concern:**

receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. We have provided list of the other significant businesses, too. There are other organizations and non-profits in Jonesville which are not listed by USPS. We have supplied a listing. Our community had a post office in 1847. Our Post Office has been a viable part of this community for 164 years. Losing our ZIP Code identity will be devastating to our community identity, our recognition on modern mapping programs, and our citizens will suffer financial burdens for safe mail elsewhere. How could not know true characteristics of a community which has had postal service since 1847? (Sic) 5. Lessor offered to lower lease rental fee 50%. Lessor executed paperwork and sent it to your real estate agent for acceptance. Accept it and let our revenue producing rural Post Office continue to provide service to this unique historic community. 6. Show us how USPS could truthfully save money by discontinuance of our Post Office. We have not been given sufficient and correct information or answers to questions. Luther Loftin 24 Jonesville, TX 75659 Name/Signature P.O. Box Number

Response:

MARKETING LOGO November 2, 2011 Mr. Luther Loftin P.O. Box 24 Jonesville, Texas 75659
Dear Mr. Loftin: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725656

CA106725686 Manager of Consumer Affairs October 5, 2011 The Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. We have provided list of the other significant businesses, too. There are other organizations and non-profits in Jonesville which are not listed by USPS. We have supplied a listing. Our community had a post office in 1847. Our Post Office has been a viable part of this community for 164 years. Losing our ZIP Code identity will be devastating to our community identity, our recognition on modern mapping programs, and our citizens will suffer financial burdens for safe mail elsewhere. How could not know true characteristics of a community which has had postal service since 1847? (Sic) 5. Lessor offered to lower lease rental fee 50%. Lessor executed paperwork and sent it to your real estate agent for acceptance. Accept it and let our revenue producing rural Post Office continue to provide service to this unique historic community. 6. Show us how USPS could truthfully save money by discontinuance of our Post Office. We have not been given sufficient and correct information or answers to questions. Amanda Loftin 24 Jonesville, TX 75659 Name/Signature P.O. Box Number

9. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Ms. Amanda Loftin P.O. Box 24 Jonesville, Texas 75659 Dear Ms. Cromwell: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725686

REP#1

10. **Concern:**

October 20, 2011 CA1067100188 Dr. Vaughan sent in a packet of documents that contained surveys and comment sheets generated by the residents of Jonesville and surrounding rural area in support of not closing the Jonesville Post Office. These documents have been entered into Consumer Affairs suspense items and have been acknowledged with responses from the Manager of Consumer and Industry Ms. Debora L. Ebera

Response:

MARKETING LOGO November 2, 2011 Dr. Lelia Vaughan P.O. Box __129__ Jonesville, Texas 75659 Dear Dr Vaughan: This letter is in response to your recent correspondence and supportive data, dated October 10, 2011. Your letter, documents, and petitions were addressed to the Dallas District Discontinuance Coordinator and have been forwarded to my office for response. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106710188

11. **Concern:**

9/30/2011 OPS CA106695979 District Discontinuance Officials, Jonesville Post Office 75659 has shown increases in revenue and increases on Post Office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation? High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents who do not have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our Post Office for discontinuance? Faulty assumptions can lead to inappropriate decisions. Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural Post Office expenses? Should rural post offices with documented revenue increase be closed to improve USPS financial status? If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices? Marty Vaughan, Vaughan Properties P. O. Box 87 Jonesville, Texas 75659

Response:

MARKETING LOGO November 1, 2011 Marty Vaughan Vaughan Properties P.O. Box __87__ Jonesville, Texas 75659 Dear Postal Customer Vaughan: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M: DLE: pe Ref: CA106695979

12. **Concern:**

9/30/2011 OPS CA106696036 District Discontinuance Officials, Jonesville Post Office 75659 has shown increases in revenue and increases on Post Office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation? High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents who do not have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our Post Office for discontinuance? Faulty assumptions can lead to inappropriate decisions. Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural Post Office expenses? Should rural post offices with documented revenue increase be closed to improve USPS financial status? If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices? Marty Vaughan, Co-Owner T.C.Lindsey & Co. P. O. Box 34 Jonesville, Texas 7565

Response:

MARKETING LOGO November 1, 2011 Marty Vaughan Co-Owner T.C. Lindsey & Co. P.O. Box __34__ Jonesville, Texas 75659 Dear Postal Customer Vaughan: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M: DLE: pe Ref: CA106696036

13. **Concern:**

9/30/2011 OPS CA106696172 District Discontinuance Officials, Jonesville Post Office 75659 has shown increases in revenue and increases on Post Office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation? High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents who do not have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our Post Office for discontinuance? Faulty assumptions can lead to inappropriate decisions. Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural Post Office expenses? Should rural post offices with documented revenue increase be closed to improve USPS financial status? If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices? Marty Vaughan, Ark & Dove Foundation P. O. Box 42 Jonesville, Texas 75659

Response:

MARKETING LOGO November 1, 2011 Marty Vaughan Ark & Dove Foundation P.O. Box __42__ Jonesville, Texas 75659 Dear Postal Customer Vaughan: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M: DLE: pe Ref: CA106696172

14. **Concern:**

9/30/2011 OPS CA106696306 District Discontinuance Officials, Jonesville Post Office 75659 has shown increases in revenue and increases on Post Office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation? High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents who do not have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our Post Office for discontinuance? Faulty assumptions can lead to inappropriate decisions. Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural Post Office expenses? Should rural post offices with documented revenue increase be closed to improve USPS financial status? If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices? Alyssa Peebles P. O. Box 37 Jonesville, Texas 75659

Response:

MARKETING LOGO November 1, 2011 Mr. Darrin Peebles Ms. Alyssa Peebles P.O. Box __37__ Jonesville, Texas 75659 Dear Postal Customer Peebles: This letter is in response to the three recent items of correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106696306 CA106696335 CA106696358

15. **Concern:**

9/30/2011 OPS CA106696335 District Discontinuance Officials, Jonesville Post Office 75659 has shown increases in revenue and increases on Post Office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation? High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents who do not have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our Post Office for discontinuance? Faulty assumptions can lead to inappropriate decisions. Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural Post Office expenses? Should rural post offices with documented revenue increase be closed to improve USPS financial status? If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices? Darrin Peebles P. O. Box 37 Jonesville, Texas 75659

Response:

MARKETING LOGO November 1, 2011 Mr. Darrin Peeples Ms. Alyssa Peeples P.O. Box __37__ Jonesville, Texas 75659 Dear Postal Customer Peeples: This letter is in response to the three recent items of correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106696306 CA106696335 CA106696358

16. **Concern:**

9/30/2011 OPS CA106696358 District Discontinuance Officials, Jonesville Post Office 75659 has shown increases in revenue and increases on Post Office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation? High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents who do not have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our Post Office for discontinuance? Faulty assumptions can lead to inappropriate decisions. Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural Post Office expenses? Should rural post offices with documented revenue increase be closed to improve USPS financial status? If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices? Darrin and Peeples P. O. Box 37 Jonesville, Texas 75659

Response:

MARKETING LOGO November 1, 2011 Mr. Darrin Peeples Ms. Alyssa Peeples P.O. Box __37__ Jonesville, Texas 75659 Dear Postal Customer Peeples: This letter is in response to the three recent items of correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106696306 CA106696335 CA106696358

17. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

18. **Concern:**

Customer expressed a concern about the PO Box lobby remaining open additional hours at the Post Office.

Response:

Office hours are determined by the workload at the office. The Post Office workload analysis determined that the present office hours should sufficiently meet customer needs.

19. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

20. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

21. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
22. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
23. **Concern:** Customers were concerned about a possible address change.
- Response:** There will be no change in customer addresses.
24. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.
- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
25. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.
- Response:** If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
26. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Ref: 14

Date: _____ To: Allison Rizan, District Discontinuance Coordinator The Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. EXCO, TGGT, Select Services, Caddo Country Mini Farms, Longpoint Corner Store, etc. are postal patrons. There are other organizations and non-profits in Jonesville such as Concord Cemetery Association, The Jonesville Foundation, The Ark and Dove Foundation, and The Jonesville Museum (the lessor for the post office building). Jonesville was designated years ago as a Harrison County Historical Site. Dr. S. F. Vaughan Home is a Texas Historical Landmark. Locus Grove is a Texas Historic Landmark, and Concord Cemetery is a Texas Historic Cemetery. All are in Jonesville. Swanson's Landing pre-Civil War railroad extended from Caddo Lake through Jonesville. Our community had a post office in 1847. Why were these things not put in the official USPS financial statement for Jonesville Post Office 75659? 5. Lessor offered to lower lease rental fee 50%. Accept the offer, reduce the hours of operation, and let a revenue producing rural post office, continue to serve our unique community and keep its historical identity. 6. Extreme inconvenience to change address for mail/receipt of bills and payments. 7. Loss of community identity would be devastating for many reasons. _____ Jonesville, TX 75659
Name/Signature P.O. Box Number

27. **Concern:**

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

Date: August 30, 2011 CA106179246 To: Allison Rizan, District Discontinuance Coordinator It is my sincere belief that the Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. EXCO, TGGT, Select Services, Caddo Country Mini Farms, Longpoint Corner Store, etc. are postal patrons. There are other organizations and non-profits in Jonesville such as Concord Cemetery Association, The Jonesville Foundation, The Ark and Dove Foundation, and The Jonesville Museum (the lessor for the post office building). Jonesville was designated years ago as a Harrison County Historical Site. Dr. S. F. Vaughan Home is a Texas Historical Landmark. Locus Grove is a Texas Historic Landmark, and Concord Cemetery is a Texas Historic Cemetery. All are in Jonesville. Swanson's Landing pre-Civil War railroad extended from Caddo Lake through Jonesville. Our community had a post office in 1847. Why were these things not put in the official USPS financial statement for Jonesville Post Office 75659? 5. Lessor offered to lower lease rental fee 50%. Accept the offer, reduce the hours of operation, and let a revenue producing rural post office, continue to serve our unique community and keep its historical identity . 6. Extreme inconvenience to change address for mail/receipt of bills and payments. 7. Loss of community identity would be devastating for many reasons. Than you for considering all of these points and my personal request thatthat the Jonesville US Post Office be allowed to remain into its 165th year of operation and on into history. Cordially, Shara Saunders Shara Saunders for Concord Cemetery Association P.O. Box 54 Jonesville, Texas 75659

28. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Ms. Shara Saunders Concord Cemetery Association P.O. Box 54 Jonesville, Texas 75659 Dear Ms. Saunders: Your recent correspondence to Ms. Allison Rizan, District Discontinuance Coordinator, regarding the Jonesville Post Office study, has been forwarded to my office for response. I appreciate this opportunity to respond. Thank you for sharing your comments. We can appreciate your interest in the future status of the Jonesville Post Office, and I understand the extent to which our customers rely upon this Post Office. You can be assured that we, in the U.S. Postal Service, are aware that the Post Offices play an integral part in communities across our nation. The Dallas District is currently reviewing postal operations at the Jonesville Post Office. However, the review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area. As information, the Postal Service follows the guidelines established in Title 39, United States Code, for closing a Post Office. The law provides that customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. A proposal to close a Post Office must be posted publicly and reviewed by Headquarters Postal Services officials before there can be a final decision to discontinue a Post Office. Affected customers must also be advised that they have the right to appeal the action to close or consolidate a Post Office to the independent Postal Regulatory Commission. Again, thank you for providing our office with your concerns and comments. Your correspondence is being forwarded to the appropriate office for inclusion in this review packet. If you have any additional questions or comments, please do not hesitate to contact my office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106179246

Date: September 4, 2011 CA106725821 To: Allison Rizan, District Discontinuance Coordinator The Jonesville, Texas Post Office 75659 should not be closed for the following reasons: 1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office that makes revenue? 2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. (Sic) 3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been five burglaries in our 75659 ZIP Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. (Sic) Seniors and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving cost money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be away from job tasks longer if driving to another post office would be required. 4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T.C. Lindsey Store is not the only business in Jonesville. EXCO, TGGT, Select Services, Caddo County Mini Farms, Longpoint Corner Store, etc. are postal patrons. There are other organizations and non-profits in Jonesville such as Concord Cemetery Association, The Jonesville Foundation, The Ark and Dove Foundation, and The Jonesville Museum (the lessor for the post office building). Jonesville was designated years ago as a Harrison County Historical Site. Dr. S. F. Vaughan Home is a Texas Historical Landmark. Locus Grove is a Texas Historic Landmark, and Concord Cemetery is a Texas Historic Cemetery. All are in Jonesville. Swanson's Landing pre-Civil War railroad extended from Caddo Lake through Jonesville. Our community had a post office in 1847. Why were these things not put in the official USPS financial statement for Jonesville Post Office 75659? 5. Lessor offered to lower lease rental fee 50%. Accept the offer, reduce the hours of operation, and let a revenue producing rural post office, continue to serve our unique community and keep its historical identity. 6. Extreme inconvenience to change address for mail/receipt of bills and payments. 7. Loss of community identity would be devastating for many reasons. Ina Gail Cromwell 38 Jonesville, TX 75659 Name/Signature P.O. Box Number

29. Concern:

Response:

MARKETING LOGO November 2, 2011 Ms. Ina Gail Cromwell P.O. Box 38 Jonesville, Texas 75659 Dear Ms. Cromwell: This letter is in response to correspondence and comment sheet, addressed to Allison Rizan, District Discontinuance Coordinator, dated September 4, 2011. Your correspondence has been forwarded to my office for response. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106723629

October 10, 2011 CA106725197 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Virginia Stroud Hooper P.O. Box 128 Jonesville Texas 75659

30. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Ms. Virginia Stroud Hooper P.O. Box 128 Jonesville, Texas 75659 Dear Ms. Hooper: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725197

October 10, 2011 CA106725236 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? David M. Hooper, River 8 P.O. Box 130 Jonesville Texas 75659

31. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Mr. David M. Hooper P.O. Box ___130___ Jonesville, Texas 75659 Dear Mr.Hooper: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725236

October 10, 2011 CA106725268 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightening and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Pat Kyle P.O. Box 172 Jonesville Texas 75659

Response:

MARKETING LOGO November 2, 2011 Pat Kyle P.O. Box ___172___ Jonesville, Texas 75659 Dear Postal Customer Kyle: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725268

October 10, 2011 CA106725313 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightening and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are

32. Concern:

33. Concern:

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doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Mary Kubiak P.O. Box 111 Jonesville Texas 75659

Response:

MARKETING LOGO November 2, 2011 Ms. Mary Kubiak P.O. Box 111 Jonesville, Texas 75659 Dear Ms. Kubiak: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725313

34. Concern:

October 10, 2011 CA106725351 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? George Canterbury P.O. Box 111 Jonesville Texas 75659

Response:

MARKETING LOGO November 2, 2011 Mr. George Canterbury P.O. Box 111 Jonesville, Texas 75659 Dear Mr. Canterbury: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725351

October 10, 2011 CA106725449 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to

35. **Concern:**

express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Luther Loftin P.O. Box 24 Jonesville Texas 75659

Response:

MARKETING LOGO November 2, 2011 Mr. Luther Loftin P.O. Box __24__ Jonesville, Texas 75659
Dear Mr. Loftin: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725449

October 10, 2011 CA106725570 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Jeffery Loftin P.O. Box 24 Jonesville Texas 75659

36. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Mr. Jeffery B. Loftin P.O. Box __24__ Jonesville, Texas 75659
Dear Mr. Loftin: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725570

Ref #1

October 10, 2011 CA106725786 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations. Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Ronald W. Ferrell P.O. Box 11 Jonesville Texas 75659

37. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Mr. Ronald W. Ferrell P.O. Box __11__ Jonesville, Texas 75659 Dear Mr. Ferrell: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725786

October 10, 2011 CA106725850 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations. Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Lelia Vaughan P.O. Box 129 Jonesville Texas 75659

38. **Concern:**

Ref #1

Response:

MARKETING LOGO November 2, 2011 Ms. Lelia Vaughan P.O. Box __129__ Jonesville, Texas 75659 Dear Postal Customer Vaughan: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725850

39. **Concern:**

oCTOBER 10, 2011 CA106725907 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightening and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this Post Office showing increases in revenue and increases in Post Office box holders? Did the Area and/or District officials make a correct assessment of our community and our Post Office? These are all questions which deserve honest answers and explanations, Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses? Ginny Hooper P.O. Box 51 Jonesville Texas 75659

Response:

MARKETING LOGO November 2, 2011 Ms. Ginny Hooper P.O. Box __51__ Jonesville, Texas 75659 Dear Ms. Hooper: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106725907

40. **Concern:**

Office of District Discontinuance Coordinator, 9/26/2011 Does the United States Postal Service provide rural mail delivery to customers who request rural delivery regardless of the reason or the cost to USPS? How does the USPS define "business"? Does the United States Postal Service define "business" as a location, as an activity, as a legal entity, or as all three? If a rural post office is discontinued are the impacts on a home based business considered in the same way as impacts on a large business? Do rural residents have concerns about burglary, theft, and law enforcement response times identical to those of city residents who have a community based law enforcement agency? Are producing oil and gas wells evidence of business being conducted in a community? If Post Office hours of operation are reduced would workload efficiency improve? Does USPS determine if a church is situated in a specific community on the basis of location, church officers' address, or the pastor's mailing address? Jonesville Post Office Discontinuance Financial reported \$32,269 in operational savings if the Post Office is discontinued, but the report does not include the expenses that will necessarily have to be imposed on the Waskom Post Office. Why not? How could there be savings suggested when cost for the change in service were not included or considered? Signature P.O. Box _____ Jonesville, Texas 75659

Ref #1

Response:

MARKETING LOGO October 24, 2011 Postal Customer P.O. Box _____, Jonesville, Texas 75659
Dear Postal Customer: This letter is in response to your letter dated September 26, 2011, addressed to the Manager of Consumer Affairs. I appreciate receiving your correspondence. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. Your continued interest in our review process for the Jonesville Post Office is appreciated. I am forwarding your correspondence to the appropriate office for inclusion in the review packet. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M: DLE: pe Ref: CAXxxxxxxx

41. Concern:

RICHARD M. ANDERSON ATTORNEY AT LAW P.O. BOX 550 211 WEST AUSTIN STREET MARSHALL, Texas 75670 (903) 938-8373 FACSIMILE (903) 938-3748 September 2, 2011 Dallas District Manager 951 West Bethel Road Coppell, Texas 75099 This lettered is in support of keeping the Historic U.S. Post Office on Jonesville, Texas 75659 open and operating. Dear District Manager: It was a pleasure for my wife, Christina, and me to meet Ms. Allison Rizon and Mr. Frank Richards this past Saturday, August 27, 2011, at the Jonesville Post Office when we, along with a crowd of about 60 other citizens, attended the public hearing that they conducted on behalf of the U.S. Postal Service. We were to voice our deep concern about the proposed closing of the Jonesville, Texas Post Office. Opposition to the proposed closing was unanimous amongst those in attendance, as this post office is an astragal part of this rural community in Harrison County. The post office has been in continuous operation for 164 years, as has the general store T.C. Lindsey & Co., located next to the post office. I have served as Harrison county Judge for three terms as well as Texas State Senator of District 1. Plus, my family has lived in Harrison County for more than five generations. So, like many fellow community members, this issue is of great importance to me. All understand the financial strain upon the Postal Service created by electronic mail and other factors, but, as I shared on Saturday, in this rural community, there is limited and expensive internet access, and many of the residents are elderly and do not have computers or the computer skills which would enable them to access an alternate form of communication to mail service. Eliminating the Post Office, it was stated, would create security concerns both for residents' individual safety, as well as the risk of identity theft due to the possibility of mail being stolen from rural mail boxes rather than their being able to have it safely delivered to secure post office boxes. Based on information provided by USPS, the operating cost of the Jonesville Post Office in 2010 was \$32,269. The revenue for the Post Office was \$25,120, with revenue steadily increasing each year since 2007. Plus, the owners of the property on which the post office is located have already indicated that the \$7,344 annual rent for the Jonesville, Post Office could be reduced substantially. Personnel cost could be reduced by lowering the number of hours of operation. With these simple cuts, the Jonesville Post Office could become revenue neutral or perhaps even operate at a profit each year. Therefore, it seems that the proposed closure could be avoided by a less dire method, such as the suggested reduction in hours of service, thus reducing personnel cost, and by the annual rental fee for the post office also being substantially reduced. Again, I wish to voice my strong support for the United States Postal Service continuing to keep the United States Post Office in Jonesville, Texas 75659 open and operating. If you have any questions, do not hesitate to call me at (903) 938-8373. I have enclosed the letter I sent Kay Bailey Hutchison on this issue. I have sent similar letters to Senator John Cornyn, Congressman Louie Gohmert, as well as to Ruth Goldway and Tracy Ferguson with the Postal Regulatory Commission. Thank you for your kind attention in this regard and thank you for the fine service of the United States Postal Service. Sincerely, Signature Richard Anderson

Response:

DISTRICT MANAGER DALLAS CUSTOMER SERVICE AND SALES UNITED STATES POSTAL SERVICE September 19, 2011 Mr. Richard M. Anderson Attorney at Law 211 West Austin Street Marshall, Texas 75670 Dear Mr. Anderson: Your recent correspondence to the Dallas District Manager has been received. I appreciate this opportunity to respond. Thank you for taking the time to share your comments. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by sales of our products and services, not taxpayer subsidies received through Congressional appropriation process. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. Yet despite cutting spending by \$3 billion in 2010, the Postal Service is still projecting a net loss of roughly \$6 billion in FY 2011. We can appreciate your interest in the future status of the Jonesville Post Office, and I understand the extent to which our customers rely upon this Post Office. You can be assured that we, in the United States Postal Service, are aware that Post Offices play an integral part in communities across our nation. The Dallas District is currently reviewing postal operations at several Post Offices. However, the reviews are ongoing and no final decisions have been made. You can be assured that the postal officials are devoting careful attention and effort to these reviews which are based on all factors involved, including revenue, operation expenses and customer input. Data is received from various areas including local, District and Headquarters' Postal Officials and databases. Customers will be notified in advance of any changes that may affect service in their area. Again, thank you for providing our office with your concerns and comments. Your correspondence is being forwarded to the appropriate office for inclusion in the review packet. If you have additional questions or comments, please do not hesitate to contact my office. Sincerely, Brenda Baugh for Timothy J. Vierling District Manager (A)

Ref #1

RICHARD M. ANDERSON ATTORNEY AT LAW P.O. BOX 550 211 WEST AUSTIN STREET MARSHALL, Texas 75670 (903) 938-8373 FACSIMILE (903) 938-3748 September 2, 2011 Senator Kay Bailey Hutchinson 1044 North Central Expressway Ste.1160 Dallas, Texas 75231 This lettered is in support of keeping the Historic U.S. Post Office on Jonesville, Texas 75659 open and operating. Dear Senator Hutchinson: This past Saturday, August 27, 2011, with temperatures approaching 103 degrees, my wife, Christina, and I along with a crowd of about 60 other citizens, attended a public hearing at the Jonesville, Texas Post Office conducted by the U.S. Postal Service officials. We were to voice our deep concern about the proposed closing of the Jonesville, Texas Post Office. Opposition to the proposed closing was unanimous amongst those in attendance, as this post office is an astragal part of this rural community in Harrison County. The post office has been in continuous operation for 164 years, as has the general store T.C. Lindsey & Co., located next to the post office. As you know, I have served as Harrison county Judge for three terms as well as Texas State Senator of District 1. Plus, my family has lived in Harrison County for more than five generations. So, like many fellow community members, this issue is of great importance to me. All understand the financial strain upon the Postal Service created by electronic mail and other factors, but, as I shared on Saturday, in this rural community, there is limited and expensive internet access, and many of the residents are elderly and do not have computers or the computer skills which would enable them to access an alternate form of communication to mail service. Eliminating the Post Office, it was stated, would create security concerns both for residents' individual safety, as well as the risk of identity theft due to the possibility of mail being stolen from rural mail boxes rather than their being able to have it safely delivered to secure post office boxes. Based on information provided by USPS, the operating cost of the Jonesville Post Office in 2010 was \$32,269. The revenue for the Post Office was \$25,120, with revenue steadily increasing each year since 2007. Plus, the owners of the property on which the post office is located have already indicated that the \$7,344 annual rent for the Jonesville, Post Office could be reduced substantially. Personnel cost could be reduced by lowering the number of hours of operation. With these simple cuts, the Jonesville Post Office could become revenue neutral or perhaps even operate at a profit each year. Therefore, it seems that the proposed closure could be avoided by a less dire method, such as the suggested reduction in hours of service, thus reducing personnel cost, and by the annual rental fee for the post office also being substantially reduced. It would be much appreciated if you could intercede on behalf of our community in order to determine if less drastic steps could be taken so that the Jonesville post Office could remain open, as is very much the desire of the community members here. If you have any questions, do not hesitate to call me at (903) 938-8373. We would appreciate your asking the members of your staff who is assigned to this project to keep us advised as to the progress in this matter. Thank you for your kind attention in this regard, Senator. Your continued fine service for the people of the State of Texas is, and continues to be, most appreciated. Sincerely, Signal

42. **Concern:**

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

September 11, 2011 United States Postal Service District Discontinuance Coordinator Office of Manager Consumer Affairs 951 W. Bethel Road Coppell, TX 75099-9631 Dear USPS District Officials, Today marks the 10th anniversary of one of our country's darkest days in history. Jonesville's post office has endured many other difficult times throughout its 164 years of service to Jonesville's residents, tourist and folks from surrounding communities. Our small rural post office has served this area of Harrison County since 1847. The first postage stamp was released in the United States in the same year. Initially, our community had only a trading post and a post office. Today we still have those two store front businesses which were begun so long ago in addition to newer businesses, organizations, and entities which are supported by postal service in Jonesville. Our country has suffered financial hardships over the past few years and yet Jonesville's small rural post office has survived and has shown a significant increase in revenue production. Residents and businesses in Jonesville are dedicated to keeping Jonesville Post office 75659 in service. Visitors from other communities are also dedicated to keeping Jonesville Post Office in service. Next year 2012, T. C. Lindsey and Company and our Jonesville, Texas Post Office 75659 will both celebrate their 165th anniversaries and anniversaries which are noteworthy evidence of longevity and service to our community, surrounding communities, Harrison County, the State of Texas, and the United States of America. While the United States Postal Service is having financial trouble across the country, Jonesville's rural post office is showing increase in stamp sales, an increase in post office box rentals, and an overall increase in revenue production. Post offices throughout the country have experienced declines in mail volume and declines in revenue production, but Jonesville, Texas has a post office showing increases in revenue in spite of reduced mail volume. If ever the United States Postal Service should protect and maintain a post office, it should be our Jonesville Post Office. When our Jonesville Post Office is making a revenue contribution and providing adequate service, why eliminate something positive? If USPS must overcome decreases in workload, let USPS reduce the hours of operation which will likely increase workload at our post office. Residents of Jonesville have suggested decreasing the hours of operation and eliminating Saturday service as a viable option. Don't stress rural residents when their post office makes positive contributions. Keep Jonesville Post Office open. Name

43. **Concern:**

PO Number 75659

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

Ref #1

September 12, 2011 CA106733449 Allison Rizan District Discontinuance Coordinator, United States Postal Service 951 W. Bethel Rd. Coppell, Texas 75099-9631 Dear Allison, In respect for you as a District Discontinuance Coordinator, who vowed to carefully consider all factors and in my earlier letter of September 8, 2011 in which I stated that I had not tried to correct Linda Welch about the number of notification letters sent and the date when such letter were received by residents and that I had not tried to correct her about her claim that the meeting had been publicized through local news media, the most recent district response letters sent to me or other residents in the community have mandated that I make such correction. The serious mistakes contained in the official USPS record which is on display in our Jonesville Post Office have Frank Richards' signature and a statement from him which indicates "copies of all materials upon which this proposal is based are available for public inspection at the Jonesville Post Office and Waskom Post Office during normal business hours." A signed official USPS document upon which decision was made to recommend Jonesville Post Office 75659 for discontinuance, which document contains inaccurate and incomplete content was used as the basis for decision making, is substantial evidence that such a decision should not have been made prematurely. A letter has already been sent to Linda Welch about this unfortunate circumstance. I just felt obligated to let you know since I had stated that I had not tried to correct her statements in a letter to me. I have done so now. Allison, some Jonesville residents received reply letters to concerns expressed on their questionnaires which were mailed to the District. Some of the District replies in the letter from Frank Richards were inappropriate for the comment made or the question asked. This is a known fact for I received my response letter which contained a reply regarding the "Suspension of the Post Office". Our Post Office was not suspended at all. Why was an answer about suspension given when question or concern about suspension was not expressed? The letter I received also contained a remark "when there is a vacancy in a Post Office, it is customary for the Post Office" to be studied. That was the first USPS reply that even mentioned our Post Office being considered for discontinuance due to postmaster vacancy. Why did USPS not try to fill that vacancy? There has been a vacancy since 2008.

44. **Concern:**

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

September 14, 2011 USPS District Manager of Consumer Affairs Jonesville and surrounding areas have been plagued by recent wildfires. Some of our residents have had their homes threatened. Other resident have had timber destroyed in the wildfires. Does your office have enough evidence for recommending that our post office continue? What else needs to be sent to you in this cause? The financial records in the official proposal for discontinuance shows, that our post office in Jonesville has shown a 59 percent increase in revenue over the last few years. Does that fact support that our post office shows worthiness of being a positive contributor to USPS in times of nationwide postal service decline? The report mentions low workload as a cause for discontinuance. If hours of operation are reduced, won't that improve workload matters in the postal service decline? At the community meeting one of the hosts mentioned decline in mail volume as a factor for the need to close small rural post offices. How does nationwide decline in mail volume substantiate the need to close a revenue productive small rural post office as opposed to a larger post office that shows decline in revenue production? The lessor offered to reduce the lease amount by fifty percent to help keep Jonesville's Post Office open. When the United States Postal Service is in serious financial troubles, wouldn't acceptance of that offer help in reducing cost and improves the status of our post office? Who determines post office box rental rates? If rates were increased, wouldn't that help the USPS in the long run? There are a few residents who get their mail at their homes from the Waskom rural carrier. Does the United States Postal Service approve of larger post offices entering a smaller community for the purposes of seeking smaller post office customers? Is that done for the convenience of the particular customer, is that done for the health or driving restrictions of the customers, or is it because the rural carrier wants more customers? The official USPS document on display shows insufficient and incorrect data about Jonesville. How much information do you need to prove that the document on display is not adequate for any recommendation to have been made about our post office? What else needs to be submitted as proof? How can USPS even consider closing a small rural post office which shows strength, revenue increases, box retail increases, and willingness to have operation hours reduced? Add a lower lease fee into the calculation, and our post office should be continued without further

45. **Concern:**

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

September 14, 2011 USPS District Manager of Consumer Affairs Jonesville and surrounding areas have been plagued by recent wildfires. Some of our residents have had their homes threatened. Other resident have had timber destroyed in the wildfires. Does your office have enough evidence for recommending that our post office continue? What else needs to be sent to you in this cause? The financial records in the official proposal for discontinuance shows, that our post office in Jonesville has shown a 59 percent increase in revenue over the last few years. Does that fact support that our post office shows worthiness of being a positive contributor to USPS in times of nationwide postal service decline? The report mentions low workload as a cause for discontinuance. If hours of operation are reduced, won't that improve workload matters in the postal service decline? At the community meeting one of the hosts mentioned decline in mail volume as a factor for the need to close small rural post

46. **Concern:**

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Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

47. **Concern:**

September 15, 2011 USPS District Discontinuance Coordinator, There is an official United States Postal Service document on display in the Jonesville Post Office 75659 which contains not only the proposal for discontinuance that Frank Richards signed on August 4, 2011 and District Manager Victor Benavides approved and signed, but also information about Jonesville. The information about Jonesville and our community is very inaccurate. The document on display states "Copies of all materials upon which the proposal is based are available for public inspection at the Jonesville Post Office and Waskom Post Office during normal business hours." Frank Richards's signature follows that statement. If the area Manager truly based the proposal on the content in the official USPS report on display, then his recommendation was inappropriately based on serious documentation errors which have caused stress on this community and post office? Mr. Richards stated there was a steady decline in revenue over the past several years. He then stated that there was a slight increase in revenue. The actual gains in revenue were shown and was pointed out at our community meeting, revenues in the Jonesville Post office have increased 59 percent over the past three years. Does the Area Manager know that his signature verifies contradictory contents? Should an Area Manager recommend a small rural post office with such a significant increase in revenue for discontinuance? Certainly seems the USPS would want to keep a productive post office open and doing well when across the country other post offices are truly experiencing revenue declines. Has Waskom Post Office experienced an increase in revenue and if so, by how much? The official report on display for public review states there is only one business on Jonesville. Where did Frank Richards get that information? Why did he report such an inaccurate number of businesses when there are major businesses and postal patrons? Where did EXCO Resources, TGGT and Talco Midstream companies start? Your office has received documentation of existing historical areas, sites, landmarks, etc... Does the District acknowledge the historical worth of Jonesville Texas? One would think USPS officials could easily obtain historical facts. How could USPS allow inappropriate recommendations based on untruthful facts? It's not too late to reverse the decision. Reversing the recommendation that was based on faulty information would save the United States Postal Service time, effort and money and would stop the needless stress on our community which needs and supports its post office. We are stressed enough by the wildfires in our area. P

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

48. **Concern:**

September 15, 2011 USPS District Discontinuance Coordinator, There is an official United States Postal Service document on display in the Jonesville Post Office 75659 which contains not only the proposal for discontinuance that Frank Richards signed on August 4, 2011 and District Manager Victor Benavides approved and signed, but also information about Jonesville. The information about Jonesville and our community is very inaccurate. The document on display states "Copies of all materials upon which the proposal is based are available for public inspection at the Jonesville Post Office and Waskom Post Office during normal business hours." Frank Richards's signature follows that statement. If the area Manager truly based the proposal on the content in the official USPS report on display, then his recommendation was inappropriately based on serious documentation errors which have caused stress on this community and post office? Mr. Richards stated there was a steady decline in revenue over the past several years. He then stated that there was a slight increase in revenue. The actual gains in revenue were shown and was pointed out at our community meeting, revenues in the Jonesville Post office have increased 59 percent over the past three years. Does the Area Manager know that his signature verifies contradictory contents? Should an Area Manager recommend a small rural post office with such a significant increase in revenue for discontinuance? Certainly seems the USPS would want to keep a productive post office open and doing well when across the country other post offices are truly experiencing revenue declines. Has Waskom Post Office experienced an increase in revenue and if so, by how much? The official report on display for public review states there is only one business on Jonesville. Where did Frank Richards get that information? Why did he report

Ref#1

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Response: The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

49. **Concern:**

September 15, 2011 USPS District Discontinuance Coordinator, There is an official United States Postal Service document on display in the Jonesville Post Office 75659 which contains not only the proposal for discontinuance that Frank Richards signed on August 4, 2011 and District Manager Victor Benavides approved and signed, but also information about Jonesville. The information about Jonesville and our community is very inaccurate. The document on display states "Copies of all materials upon which the proposal is based are available for public inspection at the Jonesville Post Office and Waskom Post Office during normal business hours." Frank Richards's signature follows that statement. If the area Manager truly based the proposal on the content in the official USPS report on display, then his recommendation was inappropriately based on serious documentation errors which have caused stress on this community and post office? Mr. Richards stated there was a steady decline in revenue over the past several years. He then stated that there was a slight increase in revenue. The actual gains in revenue were shown and was pointed out at our community meeting, revenues in the Jonesville Post office have increased 59 percent over the past three years. Does the Area Manager know that his signature verifies contradictory contents? Should an Area Manager recommend a small rural post office with such a significant increase in revenue for discontinuance? Certainly seems the USPS would want to keep a productive post office open and doing well when across the country other post offices are truly experiencing revenue declines. Has Waskom Post Office experienced an increase in revenue and if so, by how much? The official report on display for public review states there is only one business on Jonesville. Where did Frank Richards get that information? Why did he report such an inaccurate number of businesses when there are major businesses and postal patrons? Where did EXCO Resources, TGGT and Talco Midstream companies start? Your office has received documentation of existing historical areas, sites, landmarks, etc... Does the District acknowledge the historical worth of Jonesville Texas? One would think USPS officials could easily obtain historical facts. How could USPS allow inappropriate recommendations based on untruthful facts? It's not too late to reverse the decision. Reversing the recommendation that was based on faulty information would save the United States Postal Service time, effort and money and would stop the needless stress on our community which needs and supports its post office. We are stressed enough by the wildfires in our area. P

Response: The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

50. **Concern:**

September 16, 2011 District Officials, Please answer my questions. It is obvious why the USPS has financial problems. It is not because of Jonesville Post Office 75659. Our community has spent much time trying to prove to you that our post office should be continued rather than discontinued. We have had to correct the information that was used by Frank Richards when he very prematurely submitted his recommendation to the District Manager for approval. The entries in that document on display are not truthful about Jonesville or Jonesville residents and businesses. The report does not acknowledge the significant increase in revenue in the Jonesville Post Office 75659, but rather calls it a slight increase. Fifty nine percent is not representative of the term light. Why delay the decision you must have already made about our post office? This community is stressed out beyond your imagination due to the wildfires and economy. We don't need any more stress. It is obvious that the Area and District officials already had their minds made up about closing our post office, otherwise they would not have used inappropriate information about our unique and historical community in a report used as rationale for purposing discontinuance. Rather than angry, we are disappointed in the United States Postal Service for allowing this faulty process to continue. How in the world could any USPS official involved in this process have a guilt free conscience? What is required for the recommendation for discontinuance to be removed? How is that done and can it be done? Who is responsible for making the decision to forward the final decision to the next level in the USPS hierarchy? Is that person a District Official? If so, who is that District Official and how may we contact him/her? If the District Discontinuance Official is the person to make the next proposal, when will that occur? Can she state that inappropriate information was collected and reported to the Area Manager which makes his recommendation unwarranted? Does the District Manager make the decision that he/she passed premature judgment on the Area Manager's recommendation based on false statements? What will happen about the great injustice cast upon Jonesville Post Office 75659 and the Jonesville Community? Jonesville Post Office warrants continuation because of increased revenue, increased post office box rentals, solutions for improving work load that requires minor adjustments to the hours of operation, great reduction in lease fee costs if USPS accepts the offer, the need for our post office by residents and businesses, foundations, organizations and small home based businesses, and Jonesville's unique historical

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foundation and contribution to the area. Why not make the decision now? Why waste USPS money, time, and effort for responding to objections?

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

51. **Concern:**

September 17, 2011 District Officials, As a resident of Jonesville, Texas I am very concerned about the proposal to discontinue my post office and ZIP Code. I am very concerned that inappropriate information was utilized by the Area Manager in making his decision to recommend the Jonesville Post Office 75659 for discontinuance. How could an official representative of the United States Postal Service fail to conduct proper research prior to making such a serious decision which now requires residents, businesses, foundations, and associations to defend themselves and their community which has had postal service since 1847? Did officials really think that Jonesville residents fit into two categories only...either retired or commuters? Did officials really think there was only one business in Jonesville? Did the USPS officials inquire? Where did the Area Manager acquire his information? Why did he not verify facts before subjecting so many residents and businesses to stressful inquiry and statements of concern? There have been too many confusing statements by USPS officials. Please answer the following questions with answers specific to the question asked. How does USPS determine work load in a post office? What are the variables within the equation used to calculate work load? What variables show consistency with all other post offices in the United States? Which variables show consistency in all post offices in Dallas District? How does USPS determine efficient customer demand in a post office? What are the variables utilized in making that determination? Which variables show consistency with all other post offices in the United States? Which variables show consistency with all other post offices in Dallas District? What percentage of revenue increase is considered insufficient by USPS standards? What percentage of revenue increase warrants positive consideration by USPS? What determines adequate mail volume in post offices? How is that calculated? What variables are used in that calculation? Is Jonesville's mail volume per mail box consistent with the nationwide average? Is it higher, lower or the same as other post offices in the district? ... In the U.S.? There has not been a postmaster in Jonesville since 2008. Why has the USPS not tried to fill the vacancy? Was the position vacancy ignored and if so, why was it ignored and who made that decision? Who within the United States Postal service can authorize a reduction in hours of operation which would improve workload efficiency? Why has that not been done? Why was Jonesville Post Office recommended for discontinuance?

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

52. **Concern:**

September 5, 2011 District Discontinuance Coordinator, Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T.C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of The Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production. Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gather to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and/or district officials make an incorrect assessment of our community and our post office? The answer to the last question has to be without a shadow of doubt, "YES." We need our Jonesville Post Office. Let us keep it.

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

Ref#

53. **Concern:**

September 5, 2011 Dear Manager of Consumer Affairs, Our Jonesville, Texas Post Office 75659 has shown an increase in revenue for the past few years. We were told that our post office had been proposed for discontinuance because of declines in mail volume that had reduced our postal clerk's workload. If our post office has shown increases in revenue and increases in post office box rentals and if the number of hours of operation are reduced which would reduce workload, why would USPS not want to let Jonesville's Post Office stay open? It seems highly unlikely that a rural post office like ours would have caused the huge deficit across the country. Even the community meeting officials told us that overall the country has experienced a decline in mail volume. So why target the rural communities? Rural communities like Jonesville do not have the massive computer access capabilities that larger cities do. We have many citizens who don't even know how to turn a computer on and yet, our post office has been increasing its revenues while the rest of the county has been declining. Why stop something good? If ever our country needed something positive it is now. Don't sacrifice Jonesville TX 75659. Why impose negative impacts on the residents and businesses of this historic community for the sake of larger communities' deficits and USPS retirement system turmoil? Reduce Postmasters' salaries. Reduce hourly wages of your rural carriers. Just don't make the rest of us sink deeper in debt or suffer hardships for having to drive somewhere else to get our mail. Don't make us risk losing important mail, checks, our identity, our retirement benefits or anything that comes through the mail by means of rural delivery to an unattended box. Mail can swiftly be stolen while we are still at work, in our homes, or at a doctor's appointment, etc. There's not a lock or a mail box that will keep our mail safer than the Post Office we currently use. We should not have to substantiate the need for our post office in Jonesville. You have put us in a position of having to prove that there are businesses on Jonesville because your researchers did not really try hard enough to determine what our community is or what our residents are like before they proposed discontinuance. We are not all retirees and commuters. Some of us work at home, or in the oil/gas fields and we work very hard. Why stress this community that is so unique in character and resolve? It's just not right. What determines the boundaries of a rural community? It's not decided by other post offices that deliver mail to rural boxes within our area. It is decided by us, our community. Make rural route residents in our Jonesville area, drive to Jonesville Post Office. You would be saving money for many, maintaining an already increasing in revenue post office, and you would be increasing that revenue even further. It's not right to impact many for the sake of a few. It makes no financial sense to discontinue our post office. Waskom Post Office will have increased expenses for rural delivery beyond your imagination. Financially substantiate your proposal and prove it to us.

Response:

The customer comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

54. **Concern:**

September 5, 2011 Dear Manager of Consumer Affairs, Our Jonesville, Texas Post Office 75659 has shown an increase in revenue for the past few years. We were told that our post office had been proposed for discontinuance because of declines in mail volume that had reduced our postal clerk's workload. If our post office has shown increases in revenue and increases in post office box rentals and if the number of hours of operation are reduced which would reduce workload, why would USPS not want to let Jonesville's Post Office stay open? It seems highly unlikely that a rural post office like ours would have caused the huge deficit across the country. Even the community meeting officials told us that overall the country has experienced a decline in mail volume. So why target the rural communities? Rural communities like Jonesville do not have the massive computer access capabilities that larger cities do. We have many citizens who don't even know how to turn a computer on and yet, our post office has been increasing its revenues while the rest of the county has been declining. Why stop something good? If ever our country needed something positive it is now. Don't sacrifice Jonesville TX 75659. Why impose negative impacts on the residents and businesses of this historic community for the sake of larger communities' deficits and USPS retirement system turmoil? Reduce Postmasters' salaries. Reduce hourly wages of your rural carriers. Just don't make the rest of us sink deeper in debt or suffer hardships for having to drive somewhere else to get our mail. Don't make us risk losing important mail, checks, our identity, our retirement benefits or anything that comes through the mail by means of rural delivery to an unattended box. Mail can swiftly be stolen while we are still at work, in our homes, or at a doctor's appointment, etc. There's not a lock or a mail box that will keep our mail safer than the Post Office we currently use. We should not have to substantiate the need for our post office in Jonesville. You have put us in a position of having to prove that there are businesses on Jonesville because your researchers did not really try hard enough to determine what our community is or what our residents are like before they proposed discontinuance. We are not all retirees and commuters. Some of us work at home, or in the oil/gas fields and we work very hard. Why stress this community that is so unique in character and resolve? It's just not right. What determines the boundaries of a rural community? It's not decided by other post offices that deliver mail to rural boxes within our area. It is decided by us, our community. Make rural route residents in our Jonesville area, drive to Jonesville Post Office. You would be saving money for many, maintaining an already increasing in revenue post office, and you would be increasing that revenue even further. It's not right to impact many for the sake of a few. It makes no financial sense to discontinue our post office. Waskom Post Office will have increased expenses for rural delivery beyond your imagination. Financially substantiate your proposal and prove it to us.

Ref #1

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

T.C. Lindsey & Co. P.O. Box 34 Jonesville, Texas 75659 August 28, 2011 Manager of consumer Affairs U.S. Postal Service 951 W. Bethel Rd. Coppell, Texas 75099-9631 Dear Sirs: Keeping our Jonesville Post Office matters a great deal to the Jonesville Community as well as to the owners of T.C. Lindsey & Co. (Sic) We, the Jonesville Post Office and T.C. Lindsey & Co. have been in business since 1847. As a business owner, I fully understand the need to curtail cost so that money is not lost. Our whole nation has become more conscious of financial problems in recent times. What I don't understand is that the Post Office records say that revenue has been significantly increased over the past four years. Why would our Post Office then be on the endangered list? When poverty increases as it has in our country, crime also seems to increase. Our Jonesville residents need a safe place to come and get their mail, and they don't need to worry about someone taking their social security checks out of their rural mail boxes. Our community is a very historic area. We are trying to preserve it so that others can see a glimpse of the past. Neighbors come to the store and over to the Post Office to visit as well as get their mail. We try to look out after one another. Ellen V. Miller P.O. Box 52 Jonesville, Texas 75659 Attached: advertisements for the T.C. Lindsey & Co. general store, historical articles and a list of movie productions in the area

55. **Concern:**

Response:

MARKETING LOGO November 3, 2011 Ms. Ellen Miller T.C. Miller & Co. P.O. Box 34 Jonesville, Texas 75659 Dear Ms Miller: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011. Thank you for the opportunity to respond to your correspondence. As previously stated, current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. All information received during the review process has been submitted and included in the review packet. We are currently only compiling data and comments from customers for the review process. This information will be used for evaluation and decision. Information available to the public has been posted at the Jonesville Post Office. Updates will also be posted at that location. Also as previously stated, requests for operational information may be properly submitted through the Freedom of Information act process. The continued interest in our review process for the Jonesville post office is appreciated. I am forwarding your correspondence to the appropriate office for inclusion in the review packet. Please do not hesitate to contact my office if I may be of any additional assistance. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106738718

The Ark and the Dove Foundation P.O. Box 42 Jonesville, Texas 75659 CA106738565 Manager of Consumer Affairs U.S. Postal Service 951 W. Bethel Rd. Coppell, Texas 75099-9631 Dear Sirs: As one of the directors of The Ark and Dove Foundation, I would like to express my concern about the Jonesville Post Office closing. My family has lived in the Jonesville area for over a hundred years, and we have always used the Post Office there. When my sister and I established a charitable foundation, we immediately wanted the foundation's address to be in Jonesville. This is because of the following reasons: • Safety – with money going in and out of our address, we wanted a secure place to receive the donations coming our way. • Historic – One of our foundation's goals is to help Jonesville and other historic areas in preservation so that the future generation will gain from the past and understand more about what our great country offers. • Location – the Post Office is within a mile of my house and less than 100 yards from my business. • Family heritage – My aunt was postmaster for over 30 years. My family and I cherish the Post Office being in Jonesville so much that we let the current Post Office be built on our land. • Future plans – My family came to Maryland in 1634 on the Ark and Dove. We came to build a new life for ourselves. We migrated to Jonesville area in the early 1800's. Jonesville is a unique area that we hope to preserve and hopefully become known as a National Historic District. Cotton was king here, and we actually still own an operational cotton gin across from the general store. I am including a DVD to show you what Jonesville was. We hope to preserve some of this for future generations, closing our Post Office will hamper that endeavor. Please reconsider ways to continue our Post Office in Jonesville. We don't want to lose that part of our past. Consider shorter opening hours and increase rental fees if necessary. We need the post office in Jonesville! Sincerely, Ellen Vaughan Miller Ellen Vaughan Miller The Ark and Dove Foundation

56. **Concern:**

Response:

MARKETING LOGO November 2, 2011 Ms Ellen Vaughan Miller P.O. Box 42 Jonesville, Texas 75659 Dear Ms. Miller: This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated August 27, 2011. Thank you for the opportunity to respond to your correspondence. The United States Postal Service is currently reviewing operations at many post offices and Mail processing facilities across the country. We are making every effort to gather information and data which will allow our company to make decisions that will be in the best interest of our customers and of the U.S. Postal Service. We appreciate receiving your correspondence and the disk you have submitted. Any information we receive during the review process will be submitted and included in the review packet. We are currently only compiling data and comments from customers for the review process. This information will be used for the evaluation and decision. I am forwarding your letter and disk to the appropriate office for inclusion in the review packet. Please do not hesitate to contact my office if I may be of any additional assistance. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106723736

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USPS Discontinuousness Coordinator 9/5/11 Crime is a real threat to the residents of Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising country roads looking for easy money to support their bad habits. Harrison County Sheriff Department has had many thefts, burglaries, and crimes in general reported in eastern Harrison County. The local paper has a daily crime report, and if you have any doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any important mail put into boxes on the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville. Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important task at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles a day to that would increase costs considerably. (Sic) We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is. If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenue like ours? You should be proud of our post office rather than trying to close it. How many post offices have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom? Look at the cost of rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't Waskom Post Office have to handle more mail which will cost more time and money to handle such an increase in mail volume? How in the world can closing Jonesville's Post Office decrease Waskom expenses? The proposal does not make any credible sense. Our community and our representatives know about the 50 percent reduction in lease rent amount. While USPS might try to argue that the lease contract can't be negotiated, anything that helps reduce USPS deficit should be renegotiated. Why not try? If the lease period does not expire until 2015, the USPS would have to keep paying the full lease amount until the lease expires. That would create a large USPS expense when a building is left unused/unoccupied. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not create an expense, but would sustain a successful small rural post office.

57. **Concern:**

Response:

The customer r comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

When were Jonesville residents supposed to be informed of that rational? It is very obvious to me and other residents who have begun sharing their District letter content that "form" answers were inserted into letters and that such categorical responses were most likely the best or closest answer to a resident's question or comment, but inappropriate answers nonetheless. The response letters I have read have made me question if District officials actually read the comments or if enough time was devoted to trying to find a USPS approved yet appropriate answer that coincided with the specific comment or concern? Surely USPS must have a standard of care for interpreting and responding to comments other than to submit unqualified categorical answers which do not truly answer the specific question or concern rendered by a resident respondent. This concern has added to the frustration surrounding the overall discontinuance feasibility study. Please do not think that this letter serves as an accusation against you. Frank Richards signed those letters. Frank Richards recommended discontinuance for Jonesville Post Office on the basis of insufficient, incomplete, and untruthful descriptions of our community. It is unfortunate, but the facts speak louder than words. Allison, I again want to reiterate that this letter is not intended to place unnecessary burdens on you or to ruthlessly criticize you or the work you are doing. You have told me and you have told Jonesville residents that the final decision to discontinue our Post Office has not been made. I have not observed you doing anything other than trying to exert extreme care in handling a true evaluation of our community, our need for a Post Office and a fair assessment about our Post Office. There is an older business expression and a little bit of wisdom called the "Peter Principle". The "Peter Principle" basically states that sooner or later, every person reaches a higher level of incompetence. Perhaps that is why/how Jonesville was so misrepresented and characterized in such shallow depth in the USPS public report. The facts seem to suggest that the Area Manager and District Manager may have made up their minds prior to fulfilling the required preliminary research about this community. It also seems likely that the Area and District Managers failed to make prompt and adequate attempts to improve the overall Post Office performance in terms of vacancy replacement, adjustment in the hours of operation to compensate for low workload, and continuation of the very (Sic) documented trend of positive revenue production at our small rural Post Office. My only other suggestion to the District at this time is to insure that any responses sent to Jonesville residents be appropriate and clear. Confusion has clouded this discontinuance process. Best wishes for completion of a fair, truthful, and appropriate evaluation. Respectfully submitted, Lelia Vaughan Lelia Vaughan P.O. Box 129 Jonesville, Texas 75659 903-687-3403 leliabwb@shrev.net

58. **Concern:**

Response:

MARKETING LOGO November 3, 2011 Ms. Lelia Vaughan P.O. Box 129 Jonesville, Texas 75659 Dear Ms. Vaughan: This letter is in response to your letter dated September 12, 2011, addressed to Allison Rizan, District Discontinuance Coordinator. Your correspondence was forwarded to my office for response. We appreciate your correspondence. As previously stated, current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. The reviews have a multi-level process and are ongoing, and no final decisions have been made. Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information act process. Your continued interest in our review process for the Jonesville Post Office is appreciated. All correspondence will be used to update data as necessary and will be included in the review. I am forwarding your correspondence to the appropriate office for inclusion in the review packet. Sincerely, Debora L. Ebera Manager, Consumer and Industry Contact 951 W. Bethel Rd. Coppell, TX 75099-9631 M:DLE:pe Ref: CA106733449

Some advantages of the proposal are:

1. The rural and contract carriers will provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will not have to pay post office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services will be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned. However in order to ensure regular and effective service, the ZIP code will change to 75692.

II. EFFECT ON COMMUNITY

Jonesville is an unincorporated community located in Harrison County. The community is administered politically by Harrison County. Police protection is provided by the Harrison County Sheriff Department, Marshall Texas. Fire protection is provided by the Waskom Fire Department and Marshall Fire Department. The community is comprised of 10% Farmers, 3% Rancher, 40% Oil and Gas Industry workers, 25% retirees, 2% Students, 10% small businesses, 2% students, 10% employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: T.C. Lindsey and Company, Waskom Fire and Safety, Frazier Farms, Circle C Oil Fields, Big Bluff Land Managemet, River 8 Farms, Caddo Farms, Arkla Tex Corrosion, Jac Dillard Farms, Rock Win Ranch, Van R Winn Proprietor. Oil and Gas Industry is the prominent business in this area. , Organizations include Jonesville Foundation and Concord Cemetery Association . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Jonesville Post Office will be available at the Waskom Post Office. Government forms normally provided by the Post Office will also be available at the Waskom Post Office or by contacting your local government agency.

This Jonesville Post Office is not listed as a historic landmark.

The community name will be maintained for customer addressing, however the ZIP Code is expected to change.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the community name in addresses. However, to ensure effective and regular service, the ZIP Code will change.

2. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

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Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

3. **Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

4. **Concern:**

Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

5. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

6. **Concern:**

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

7. **Concern:**

Customer stated that the number of miles listed between the offices on the customer notification letter was incorrect.

Response:

Information was taken from an internet mapping site. If this information is incorrect; the record will be changed to reflect the correct distance.

8. **Concern:**

Customers felt the Post Office should remain open since they paid taxes.

Response:

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

9. **Concern:**

Customer expressed a concern about leaving money in the mailbox.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on February 29, 2008. Finally there are 1 PMR(s) assigned to this unit. The PMR(s) will be separated from the Postal Service if there is no open facility within commuting distance.

Ref #1

IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 226,471 with a breakdown as follows:

Building Maintenance	\$ 0
Utilities	\$ 9,472
Transportation	\$ 0
EAS Craft & Labor	\$ 254,288
Contracts	\$ 0
Rent	\$ 26,442
Relocation One-Time Cost	\$ 0
Total Ten Year Savings	\$ 226,471

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

Ref #1

VI. SUMMARY

This is the final determination to close the Jonesville, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Waskom Post Office, located five miles away.

The 1 PMR(s) assigned to this unit may be separated from the Postal Service. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Jonesville Post Office provided delivery and retail service to 111 PO Box or general delivery customers and no delivery route customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$ 226,471 over the next ten years. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Jonesville Post Office and Waskom Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Jonesville Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Jonesville Post Office and Waskom Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

12/06/2011

Date